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EWS

MILLS VAN LINES
THE EXECUTIVE MOVING TEAM™

PREVIOUS SYSTEM TRANS-PLUS	**INDUSTRY** EXECUTIVE MOVING
"INFORMATION IS **ACCURATE** AND **UP-TO-DATE**."	"WITH **MOVERSSUITE,** WE NOW HAVE THE ABILITY TO **TRACK** SHIPMENTS FROM **BEGINNING TO END**"

BACKGROUND

Mills Van Lines (www.millsvanlines.com) provides elite moving services for corporations and their executives who are relocating cross-country, across town or beyond U.S. borders. They take pride in their professional team, commitment to quality and longstanding reputation. With the goal of a more optimized and efficient company overall, MVL began to realize that their current software system was too heavily reliant on manual functionalities and there was a lack of integration as well. MVL realized that, if they wanted to continue improving as a business they would need to make a change, and decided to partner with EWS and MoversSuite. Since implementing MoversSuite in 2011, MVL has been able to reduce processing time as well as costly errors, thanks to MoversSuite's automation and the ability to operate from anywhere with access to their system through the cloud.

RECOGNIZING THE PROBLEM

Prior to implementing MoversSuite by EWS, MVL was using Trans-Plus to handle their software needs. Trans-Plus was eventually bought out by EWS and MVL liked what they saw from EWS. MVL decided to make the move to MoversSuite. One of the main reasons MVL decided to switch to MoversSuite was the improved dispatch, as Rob Simon, Chief Financial Officer, stated, "Prior to implementing MoversSuite, we were using a manual dispatch board, which really didn't give us the ability to schedule and track our jobs as effectively as we would have liked." MVL also experienced errors with data entry and having to re-key data into the system, due to the lack of integration and automation with their previous software. With the opportunity to upgrade to a more functional, integrated, cloud-capable software solution, Mills Van Lines decided it was time to make a change.

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MOVERSSUITE BY EWS TO THE RESCUE

MoversSuite by EWS has provided Mills Van Lines with a complete, truly integrated software solution that is able to handle all aspects of their business and reduce the amount of manual work required to get the job done. With MoversSuite being accessible through the cloud, MVL is able to access information from wherever they may be instead of having to come back into the office, which is a big time saver for them as Rob Simon stated, "With MoversSuite available in the cloud, we are able to view anything in the system from wherever we may be, all from one integrated location, which gives us greater accessibility as well as visibility." With their accounting system integrated with Microsoft Dynamics GP, all of their financial information is accurate and up-to-date, allowing MVL to have a real-time view of the financials at any given time. Also, having more accurate and timely information allows MVL to generate more informative and detailed reports, which assists them in making more informed decisions.

> "WE ARE ABLE TO VIEW ANYTHING IN THE SYSTEM FROM WHEREVER WE MAY BE"

BENEFITS

Since partnering with EWS, Mills Van Lines has been able to improve their tracking, scheduling, and dispatch capabilities. One of the greatest benefits MVL has experienced has been with regards to tracking and the increased visibility into each job, as Rob Simon stated, "With MoversSuite, we now have the ability to track shipments from beginning to end, when they are processed, and know where each shipment is at any given time, which helps up stay on track of every job which is crucial in our business." MVL is also better able to schedule their jobs, which directly relates to the improved dispatch, as they can now create jobs that are automatically integrated into the system and can be tracked and managed during the job. They are also able to see their schedule in real-time so they can make faster, more informed decisions regarding the scheduling of new jobs, allowing them to stay organized throughout the entire process.

CONCLUSION

Since implementing MoversSuite by EWS in 2011, Mills Van Lines has improved their business in numerous aspects. With a truly integrated and automated software solution, MVL knows their information is accurate and up-to-date. With that being said, they are able to utilize this information to generate informative and detailed reports that provide them with greater visibility and insights into their business. Having the automated dispatch streamlines each job with the ability to track and manage each move from beginning to end, which has not only improved their organization, but has allowed them to more efficiently schedule each job. Partnering with MoversSuite by EWS has proven to be a great decision by Mills Van Lines, and the future looks even more promising.

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ABOUT EWS GROUP

EWS Group was founded on a single question: How can a moving and storage business get accurate and real-time information that would help grow the business? Sounds simple enough but anyone familiar with the industry, its complexity and reams of paper knows it is a question easier asked than answered. In time, that answer came to be known as MoversSuite; the first genuine Microsoft ® Windows ® based move management software solution that has grown to be the leading enterprise software for the moving industry.